1. Checked identification for proof-of-age and refusing alcohol and tobacco sales to underage customers.
2. Helped customers complete purchases, locate items and join reward programs to promote loyalty, satisfaction and sales numbers.
3. Processed POS transactions, including checks, cash and credit purchases or refunds.
4. Reviewed and resolved differences between accounting information and cash drawer.
5. Counted cash in register drawer at beginning and end of shift.
6. Restocked, arranged and organized merchandise in front lanes to drive product sales.
7. Answered questions about store policies and concerns to support positive customer experiences.
8. Requested official identification for [Type] purchases and verified details, consistently meeting strict legal standards of underage sales.
9. Promoted customer loyalty and consistent sales by delivering friendly service and knowledgeable assistance.
10. Assisted customers by answering questions and fulfilling requests.
11. Replenished sales floor merchandise and organized shelves, racks and bins for optimal appearance.
12. Increased sales [Number]% by offering advice on purchases and promoting additional products.
13. Mentored new team members on POS system operation, customer service strategies and sales goals.
14. Assisted customers with special services, account updates and promotional options.
15. Educated customers on promotions to enhance sales.
16. Trained as [Job title] and provided back-up coverage to provide customers with optimal support.
17. Checked prices for customers and processed items sold by scanning barcodes.
18. Met and exceeded upsell goals by highlighting target merchandise with strategic promotional approaches.
19. Arranged paper and electronic payment records to maintain well-organized fill systems and recordkeeping compliance.
20. Used cash registers and POS systems to request and record customer orders and compute bills.